**CALLER IDENTIFICATION (Caller ID)**

**IN REGARD TO SUICIDE Policy:**

It is the policy of CONTACT that a caller's identity is to always remain anonymous and protected.

HOWEVER, in the event of an Imminent Risk Situation such as:

SUICIDE ACTIVE RESCUE effort,

HOMICIDE,

ACTIVE Child or ELDER ABUSE Intervention:

The CONTACT Helpline Specialist is **COMPELLED** to **BREACH ALL CONFIDENTIALITY** and PROVIDE the Caller Id Phone Number to the CONTACT BACK UP WORKER when required.